

# What should you do to request the service by telephone?

- You should **communicate to IKE Migrant Assistance Center line** to the following numbers:
  - In Mexico: +52 55 90 63 3590
  - In Panama: +507 205 0217
  - In Honduras: +504 2216 1784
  - In Guatemala: +502 2424 4912
- In order to request the service, **you must have the following data at hand:**
  - Full name of the account holder
  - The last 4 digits of your Guardadito Amigo card
  - Your account opening date (optional)
- You must **indicate the service you want to request**
  - a. Medical advice**
  - b. Psychological advice**
  - c. Legal advice**
- Once you have indicated the service you need, **the operator will guide you indicating the next steps to be followed.**

**Service hours:** Las 24 horas del día los 7 días de la semana

The scope of the services mentioned in this material can be found in the Terms and Conditions, which you can consult on the website